

Key Messaging

Report Time	12/05/2020 11:00	Report ID	R17479222
Event	COVID-19		

Key Messaging

Key updates

- As at 7.00am on Tuesday 12 May 2020, Queensland has recorded 1,051 cases, six more than yesterday. This includes 1027 cases who have recovered. All new cases were previously diagnosed interstate. *
- Prime Minister Scott Morrison has announced a three-step roadmap to a COVID-safe Australia, to relax restrictions and reopen the economy. States and Territories will work within the national framework and at their own pace depending on local conditions.
- The Queensland Government has announced a three-stage plan for a COVID-safe Queensland, allowing more travel, more activities and larger gatherings. From 11.59pm, Friday May 15, the following will be permitted in Queensland as part of Stage One:
 - Gatherings of a maximum of 10 people together in a public space
 - Dining in at restaurants, pubs, clubs, RSLs and cafes for a maximum of 10 patrons at one time (with a Covid Safe checklist) as part of a gradual re-opening (no bars or gaming)
 - Recreational travel of a radius of up to 150km from your home for day trips
 - Some beauty therapies and nail salons for up to 10 people at one time (with a Covid Safe checklist)
 - Reopening of libraries, playground equipment, skate parks and outdoor gyms (a maximum of 10 people at one time)
 - Wedding guests increased to 10 people and funeral attendance increased to 20 (or 30 outdoors)
 - Open homes and auctions with a maximum of 10 people at one time
 - Re-opening public pools and lagoons (eg South Bank, Cairns, Airlie Beach) with a maximum of 10 people at a time or greater numbers with an approved plan
- For Outback Queensland, where there have been no COVID cases, two special concessions have been made:
 - Dining in at pubs and cafes will be up to 20 for locals only, reflecting the important role these venues play in connecting small outback communities; and
 - Recreational travel of a radius of up to 500 kilometres reflecting the long distances in the Outback.
- Stages Two and Stage Three include further relaxing of restrictions, allowing for larger gatherings and gradually increasing travel distances and patron numbers for businesses ahead of the June/July school holidays. For more information, visit <https://www.covid19.qld.gov.au/updates/premier-maps-road-to-easing-restrictions>
- Download the voluntary COVIDSafe app to help slow the spread of coronavirus through early notification of possible exposure. COVIDSafe is available on both iOS and Android. Visit covid19.qld.gov.au/covid-safe for full details.
- Queenslanders are urged to get their flu vaccination as soon as possible with the peak season from June to September. Vaccinations are available at doctors' surgeries, local pharmacies or at the workplace.
- For the most up-to-date information on COVID-19 including government support, visit [covid19.qld.gov.au](https://www.covid19.qld.gov.au).



* NB: Changes may occur in the number of notifications reported from day to day. This is due to Queensland Health's ongoing maintenance and update of notification details as new information becomes available, or where discrepancies are detected through data quality assurance activities.

Key guidelines

- Queenslanders must stay home unless leaving their homes for reasons such as:
 - medical or health care needs, including compassionate needs;
 - exercise;
 - work and study if you can't work or learn remotely; and
 - shopping for essentials - food and necessary supplies;
 - recreational activities, if it's within 50km of your home, including:
 - shopping not considered as being for 'food and necessary supplies',
 - other activities such as going on a picnic or going for a drive.
- Queenslanders must practice social distancing and only go out with the people you live with or, if you're by yourself, with one other person.
- Queenslanders can have two people from the same or different households, or up to five people from the same household, visiting their household.
- All essential day-to-day activities and businesses can proceed, but they must ensure, where possible, the space is big enough for one person per four-square-meters.
- The Chief Health Officer has declared greater Sydney as a COVID-19 hotspot. Queenslanders returning from the area will need to self-quarantine for 14 days.
- All Queenslanders returning home from interstate require a valid Queensland Entry Pass. Online applications can be made at qld.gov.au/border-pass.
- An exempt resident who arrives in Queensland must self-quarantine for 14 days if they have been in a COVID-19 hotspot area unless their travel was for an essential purpose. Interstate freight services remain exempt.
- There are special exemptions for border communities in New South Wales, South Australia and the Northern Territory. People who live interstate near the border will be able to continue to travel to Queensland for work, obtain essential goods and services and for other permitted purposes.
- Failure to comply with quarantine directions can result in penalties of up to \$13,345 for individuals and up to \$66,672.50 for corporations.

Health and Ambulance

- To date, most of Queensland's cases are either people who have recently returned from overseas or have had close contact with those people.
- Wash your hands often and properly with soap and water, or use alcohol-based rub.
- Practice social distancing, which means:
 - Stay home if you are sick
 - Keep 1.5 metres away from others as much as possible
 - Avoid shaking hands, kissing or hugging others
 - If you can, work from home
 - Limit outdoor gatherings to two people, unless you live in the same household.
- Most people (around 80%) will only develop mild illness and recover easily. Older people, and those with underlying medical problems are more likely to develop severe illness.

- You are at higher risk of infection if you have had face-to-face contact with a confirmed case for more than 15 minutes or have shared an enclosed space with them for more than two hours.
- In Queensland, testing may be done for people who have fever (or history of fever) OR acute respiratory symptoms (cough, sore throat, shortness of breath). If you meet this criteria, contact a doctor immediately. Your doctor will decide if you need to be tested for COVID-19.
- It's normal to feel concerned when big events happen in the world. We have tips in our blog post about [how to look after your mental wellbeing in a crisis](#).
- Stay up-to-date with accurate information by visiting health.qld.gov.au/coronavirus.
- The Queensland Ambulance Service (QAS) has implemented extra screening measures for patients calling Triple Zero (000) to identify potential COVID-19 cases.
- Transport to hospital of children who have a suspected or confirmed case of COVID-19 remains unchanged. The QAS attempts to ensure a parent, guardian or carer is transported safely with children but on rare occasions, where the paramedic team are undertaking complex care, they may be transported in the front of the vehicle or in a second ambulance vehicle.

Queensland Government assistance

- The Queensland Government has committed over \$6 billion worth of COVID-19 support initiatives, including measures for impacted businesses, workers, households and communities. These include:
 - \$1.2 billion to expand fever clinics, emergency department capacity, acute care services and regional aeromedical services for remote communities.
 - A \$1 billion concessional Jobs Support Loan facility, interest free for the first 12 months, to support businesses to keep Queenslanders in work.
 - A \$1 billion Industry Support Package focused on large and regionally significant businesses to ensure they will be able to scale up and service the community when economic activity improves.
 - Up to \$950 million in payroll tax relief including refunds, payment holidays and deferrals for eligible businesses as well as a tax exemption for JobKeeper payments.
 - \$500 million to assist workers and businesses who lose their job or income, including the creation of the Jobs Finder portal.
 - \$500 million in utilities bill relief for households and businesses, including a \$200 credit for all 2.1 million Queensland homes to offset the cost of water and electricity and \$100 million in electricity bill rebates for eligible small and medium sized businesses.
 - \$400 million in support for retail and commercial tenants, delivered as land tax relief and payment deferrals. To apply, visit qld.gov.au/landtax.
- Other support:
 - A \$54.5 million passenger transport assistance package for regional bus, ferry, aviation services and personalised transport industry to ensure the sustainability of essential transport services during the COVID-19 pandemic.
 - The Queensland Government will waive more than \$33.8 million in State land rent for 1 April to 30 September 2020 which applies to Land Act lessees, licensees or permit to occupy holders who conduct a business on state land.
 - For the resources sector the Government will also waive rent for 12-months on exploration land due between 1 April and 1 September and has also frozen fees and charges until 1 July 2021. The Government has also brought forward \$2.8 million in grant funds for innovative exploration in the North West Minerals Province.

- A \$28 million COVID-19 Grant Fund for the non-government sector to provide services to those affected by mental health, drug and alcohol issues, and Indigenous people.
- \$27.25 million to assist business and industry with resilience and recovery strategies, targeted financial support and counselling. It includes fee relief through to July 2020 for tourism operators in National Parks impacted by decreased patronage.
- \$24.7 million to deliver accommodation, funding for homelessness providers, and enhancements to the Home Assist Secure program.
- \$14.7 million, or about \$2300 per farmer, invested in 2020-21 to keep water prices low for irrigators.
- \$10.5 million to assist small-medium arts organisations. Visit arts.qld.gov.au/ for details.
- \$7.5 million to meet the demand for domestic and family violence services.
- \$3.5 million for Lifeline to continue its life saving counselling services, and \$1 million for Legacy.
- \$2.3 million to support Far North port businesses, providing rental relief for the region's tourism, resource and seafood sectors.

Employment

- A \$130 billion JobKeeper payment will provide eligible businesses a wage subsidy for about six million workers for up to six months.
- If you're affected by COVID-19, you can register your intention to claim a Centrelink payment at servicesaustralia.gov.au/.
- A Jobs Hub has been established to help people who are out of work because of coronavirus to find jobs, particularly in sectors facing increased demand. Visit dese.gov.au/.
- An online portal is now open to connect Queenslanders who have lost their jobs due to COVID-19 with new job opportunities. Any Queensland job seeker can register their details, skills and location via the Jobs Finder Queensland portal and access free online training at jobsfinder.qld.gov.au.
- Government is making temporary changes to visa arrangements allowing working holidaymakers and seasonal workers to extend their stays in Australia by up to one year.

Business, Industry and Startups

- Current Queensland and Australian Government support information is included on the Business Queensland website business.qld.gov.au/ or by calling the Small Business Hotline on 1300 654 687.
- The Queensland Government is reaching out to manufacturers, suppliers and producers to identify supply chain gaps, to help keep production lines flowing and protect jobs. Please visit qld.gov.au/qld-supplies.
- The government is working with the Industry Capability Network to connect manufacturers who have capability with those seeking particular products. To access this service, visit QLDCovid19.icn.org.au.
- Businesses affected by the coronavirus can apply for a relief package to defer lodging and paying payroll tax returns until 31 July 2020.
- While most Trade Commissioners and their staff are working from home in the 16 offices in 12 countries, work is continuing with clients to ensure investment and export resumes when borders are re-opened.
- TIQ is working closely with Queensland exporters to understand the impacts of the crisis on their businesses and the support they will need in their recovery, including sector-specific industry roundtable discussions.
- New supply channels are being investigated to speed up trade between Queensland and China when borders re-open.

- The Australian Government has relaxed the eligibility criteria for the JobKeeper Payment, which should now allow startups to access this wage subsidy. Startups and scaleups should explore their eligibility and register if appropriate to receive information about JobKeeper.
- An Indigenous Business to Business service is being established to engage with the Indigenous business sector. It will use channels such as a hotline; online town hall meetings; social media networks; email and radio to engage with Queensland Indigenous business, in a culturally appropriate and trusted way, to provide support in response to COVID-19.
- WorkCover Queensland is supporting Queensland businesses, reassessing premiums and providing payment plan deferrals/extensions to those in need as a result of COVID-19.
- Social distancing requirements may cause concerns in the ongoing treatment of injured workers. WorkCover Queensland has increased the promotion of telehealth services to ensure continuity in workers' rehabilitation and return to work. The COVID-19 Telehealth Services Table of Costs applicable for workers' compensation is available at [worksafe.qld.gov.au/](https://www.worksafe.qld.gov.au/).
- In general, WorkCover Queensland does not consider JobKeeper payments to constitute 'earnings' for the purposes of calculating weekly compensation payments to injured workers, nor do they constitute 'wages' for premium calculation. More detailed information and examples are available at [worksafe.qld.gov.au/](https://www.worksafe.qld.gov.au/).
- Safe Food Queensland has developed a [guideline and checklist](#) for agricultural, meat and livestock processing operations to mitigate risks in their workforce. Food businesses can also seek assistance to move to home delivery services.

Education and training

- As of Monday 11 May, Queensland state school students in Kindy, Prep, Year 1, Year 11 and Year 12, have been allowed to return to school and Community Kindergarten. Children of essential workers, vulnerable children and children in designated Indigenous communities will continue to be able to attend school for supervision.
- Students in Years 2-10 will continue with the home-based learning model.
- If low transmission rates continue, students in Years 2-10 will be able to return to school from Monday 25 May, 2020. Confirmation of this next step will be made by 15 May 2020.
- The decision to return to school for these year levels is informed by [advice](#) provided by the Australian Health Principal Protection Committee (AHPPC) and discussions with Queensland Health about a phased return to regular schooling. Schools are identified as safe places for students and present low risk in relation to the spread of COVID-19. The following measures will continue to be in place in schools:
 - students and staff who are unwell must not attend school
 - physical distancing of 1.5 metres is required by all adults
 - adults must not gather in and around school grounds, car parks, school gates and outside classrooms
 - parents should use stop, drop and go or similar facilities rather than walking their children into the classroom
 - students will engage in regular effective handwashing and hygiene protocols, including regularly washing hands with soap and water or using hand sanitiser and covering coughs and sneezes
 - increased cleaning frequency of high-touch surfaces such as light switches and door handles
 - technology such as video conferencing used for gatherings and meetings
 - school swimming pools remain closed and excursions, camps, trips and interschool activities are postponed at this time.

- Social and physical distancing protocols continue to apply to adults in a school setting. This may mean different arrangements for pick-up and drop-off, on-line meetings between parents and staff rather than face-to-face and different staff room arrangements for staff. Individual schools will make the appropriate arrangements for their community.
- Outside school hours care services will continue to operate before and after school care where there is demand. Check with local providers.
- School transport services will operate as normal.
- Year 12 students will be given the chance to achieve a Queensland Certificate of Education in 2020. There will be no 'Year 13' for Queensland students.
- Parents can now access the department's new learning@home hub with a range of resources to support students to continue their learning. Visit qld.gov.au/learningathome.
- For senior secondary students, schools have developed localised courses of study for each subject.
- To help maintain high standards of hygiene in schools, the department has ordered 20,000 bottles of hand sanitiser, in addition to the \$3.7 million in hygiene supplies already ordered.
- For more information visit qed.qld.gov.au.
- TAFE Queensland remains open and has transitioned courses to alternative modes of training delivery where possible.
- Study Queensland has launched the online Queensland Student Hub so international students have free counselling and a central point of contact for study, visa, accommodation and other critical resources during COVID-19. The Hub complements the initiatives of education institutions and charities. Any student aged 18 or over can access the Hub by visiting studyqueensland.qld.gov.au.

Community well-being and support

- Older Queenslanders who need support to stay home and stay safe during the COVID-19 pandemic can call the Community Recovery Hotline 1800 173 349.
- *There were 28,445 Care Army registrations as at 4pm, 11 May.*
- Around 22,324 seniors have received a Telephone Welfare check to provide social and emotional support, and check in to see if they had sufficient supplies of food, medication and other essential household items.
- A Beyond Blue coronavirus mental wellbeing service (coronavirus.beyondblue.org.au or 1800 512 348) is available for those who are struggling and feeling isolated.
- The Community Recovery Hotline is also available to support vulnerable Queenslanders in home quarantine who don't have any other means of support.
- Queenslanders with Disability Network (QDN) has developed accessible 'Easy Read' information, tools and checklists to support people with disability. Visit qdn.org.au.
- Children who are vulnerable, including those receiving services from Child Safety or in out-of-home care, will be able to attend school during the learning from home period from the start of Term 2 to 22 May 2020.
- Foster carers aged 70 years and over, or 60 years and over with pre-existing medical conditions, and Aboriginal or Torres Strait Islander carers aged 50 years and over are encouraged to stay at home.
- Regularly updated COVID-19 information and resources for foster and kinship carers, parents and service providers is available at csyw.qld.gov.au/covid-19.
- People experiencing domestic and family violence may be vulnerable during periods of isolation. If you believe a friend, family member or neighbour is experiencing domestic and family violence, please contact DVConnect Womensline on 1800 811 811 (24 hours, 7 days) or DVConnect Mensline on 1800 600 636 (9am-midnight, 7

days). If they are in immediate danger or you fear for their safety, call Triple Zero (000) and ask for Queensland Police. For more information, support or resources, visit qld.gov.au/domesticviolence.

- Under a new regulation, tenants who have experienced excessive financial hardship cannot be evicted or listed in a tenancy database for rent arrears. Other measures which will soon take effect, will see tenants able to decline physical non-essential inspections but must allow virtual inspections, as well as further options for tenants experiencing domestic and family violence.
- A new online rental hub covid19.qld.gov.au/the-hub has information and resources to help tenants, property owners and agents.
- People experiencing, or at risk of homelessness can call the 24/7 hotline on 1800 474 753.
- Essential grocery items are reaching rural and remote regional communities, however ongoing shortages of some items, many which remain in short supply nationally, have been identified in some communities that may have only one grocery store.
- The Queensland Government is continuing to work closely with independent grocery suppliers, distributors and retailers to increase availability and replenish key items so communities have necessary supplies.

Tourism, recreation, arts, sport

Tourism

- Queensland's roadmap to easing restrictions has been released, giving tourism operators guidance on when to prepare to restart.
- The roadmap proposes that Queenslanders will be able to travel in the state, up to 250km within their region, during the June/July school holidays.
- The easing of restrictions now and in Stage One, starting 11.59pm, 15 May, means some tourism operators can restart their business for day-trippers, while implementing COVID-safe plans including social distancing.
- Existing restrictions remain in place for overnight stays, which allows for essential travellers only.
- Tourism businesses are urged to check advice at teq.queensland.com or business.qld.gov.au.

On the water

- Boaties can take their boat out for recreation, as well as exercising, fishing, travelling for work, getting groceries or providing assistance or care to immediate family members, provided they stay within 50kms of their home.
- Social distancing rules always apply – special attention must be paid at congestion areas like boat ramps and refuelling points. Additionally, there is also the unnecessary contact risks you may create if you need assistance when out of the water so prepare well before departing.
- Boaties should be on their boat alone, or with no more than one other person; or with family who ordinarily live in the same household.
- Seqwater managed lakes and parks and Sunwater dams, lakes and weirs are open for day use-only.
- Seqwater and Sunwater operated dams and weirs are open for land and water-based recreation activities including swimming, boating, walking trails, skiing and fishing, however campgrounds in these areas remain closed and barbeque facilities will remain closed.
- Recreation areas in and around Lake Moondarra near Mount Isa and Awoonga Dam near Gladstone are open for day use. BBQ and some toilet facilities remain closed.
- Recreation areas in and around Charles Lloyd Jones Weir, East Leichhardt Dam, Jumna Dam, Loudon Dam, Proston Weir, Tipton Weir and Isis River Barrage are open for day use.

- Copperfield River Gorge Dam and Corella Dam remain closed.

National Parks

- Some areas of National Parks have reopened for day use only. These include the re-opening of summit tracks at Mount Coolum, the Glasshouse Mountains and Mt Bartle Frere.
- All campgrounds remain closed.
- For information and a full list of which National Parks are open, visit des.qld.gov.au.
- Queenslanders must stay within 50kms of their home and observe social distancing measures.

The Arts

- Arts Queensland is working to help manage any issues identified by the arts sector on a case by case basis given current restrictions impacting creative programming, business operations and audience participation.

Sport facilities

- A number of Queensland Government sporting facilities are temporarily closed, and sport and active recreation activities suspended. Visit hpw.qld.gov.au/ for information on closures. Contact clubs direct to discuss memberships or FairPlay vouchers.

Fossicking

- Some Queensland fossicking areas are now open. Visit to dnrme.qld.gov.au to find out which ones.
- Queenslanders must stay within 50kms of their home and observe social distancing measures.

Transport

- With stay-at-home restrictions easing, people are urged to maintain social distancing where possible, avoid crowding on public transport services and listen to staff for advice.
- Public transport and school services continue to operate as normal. Visit translink.com.au/, call 13 12 30 for details or contact your service operator direct.
- In SEQ, parents should ensure their child has a go card with enough travel credit as public transport is currently operating cashless. Customers may have to board from the rear of the bus.
- Ferry timetables are subject to change, so check before you travel. Visit qld.gov.au/transport/public/transport/timetables/ferries.
- Taxi and rideshare services are running but standard social distancing measures should be followed.
- All TMR customer service centres remain open, but mobile customer service units are closed. Customers are encouraged to use online services where possible and cancel or reschedule bookings if customers are unwell or required to self-isolate.

Licensing and registration

- Several changes have been made to help Queenslanders with costs and requirements relating to personal and business vehicle registration if they are not currently using the vehicle. There is also a freeze on heavy vehicle registration fees until 30 June 2021. Visit qld.gov.au/transport/registration for information.
- Customers who need to complete a transaction in person while unwell or self-isolating can call 13 23 80 for assistance.
- The Queensland Government has changed its medical certificate requirements for drivers 75 and over and drivers with a medical condition who must travel for essential purposes. Visit qld.gov.au/transport/licensing/update/medical/notify.

- All practical driving tests have been suspended for three months. Queensland learner drivers can continue to earn their 100 hours' supervised driving requirement with free learner licence renewals also provided during this period.

Air services

- Essential flights are continuing to operate in remote and regional Queensland, including Regional Express services, QantasLink, Skytrans and Hinterland Aviation services.

Water/Boaties

- Boaties can take their boat out for recreation, as well as exercising, fishing, travelling for work, getting groceries or providing assistance or care to immediate family members, provided they stay within 50kms of their home.
- Social distancing rules always apply – special attention must be paid at congestion areas like boat ramps and refuelling points.
- Boaties should be on their boat alone, or with no more than one other person; or with family who ordinarily live in the same household.
- Volunteer marine rescue organisations and MSQ continue to provide a marine distress emergency radio watch on marine VHF channels 16 and 67. Skippers are advised to notify a family member or close friend of their trip, including the route you intend to take, your destination and an estimated time of return, with instructions to call 000 if you do not return within a given period.
- A Notice to Mariners has been issued in relation to border restrictions - Essential Movement only. Unless you have an essential reason for travelling to Queensland, remain in New South Wales or Northern Territory.

Aboriginal and Torres Strait Islander communities

- Strong measures have been implemented to limit the risk of COVID-19 reaching remote Aboriginal and Torres Strait Islander communities.
- People are restricted from entering remote Aboriginal and Torres Strait Islander communities that are designated areas under emergency provisions of the Biosecurity Act 2015 (Cwth).
- Community members can travel up to 50kms from their home, but Biosecurity restrictions regarding entry and re-entry into remote Aboriginal and Torres Strait Islander communities remain in place.
- Further information is available at datsip.qld.gov.au/coronavirus/travel-restrictions-remote-communities.
- People travelling outside of the designated area for personal reasons such as for shopping, recreation including fishing, or visiting family and friends must factor quarantine time and costs into their travel plans.
- Anyone returning to their communities must go into quarantine for 14 days before entering unless they have an exemption.
- Strict penalties apply for anyone breaching the laws.
- Decisions regarding exemptions are made by the Local and Disaster Management Groups in consultation with Queensland Health Human Biosecurity Officers.
- Essential workers must have an approved 'human biosecurity management plan' before entering a restricted community and can only enter without a plan under emergency circumstances.
- The Queensland Government and local District Disaster Management Groups are facilitating emergency quarantine accommodation, where required, for those people returning home to their remote communities.
- Emergency quarantine accommodation is for people who are outside the biosecurity zone due to no fault of their own, and for other special cases where people do not have resources to support their own quarantine.

- Government-funded emergency quarantine is available in Cairns and Townsville for people currently living away from home due to the Biosecurity determination restrictions. Travel plans will be put in place for residents to ensure that they can return home once they have completed quarantine.
- The Queensland Government will support people needing to go into quarantine after traveling for essential services such as health treatment.
- The Queensland Government will continue to work in partnership with remote Aboriginal and Torres Strait Islander councils so local leaders can make decisions for their communities' safety and well-being.

Agriculture and Resources

- Queensland agriculture and commercial fishing businesses can hire seasonal workers under a new COVID-19 framework, which includes mandatory health management plans, and entry and quarantine requirements for temporary visa holders and seasonal workers. Visit covid19.qld.gov.au for [seasonal workers and visa holders](#), and [employers](#) information.
- People providing essential services for agriculture and aquaculture business purposes must apply for a Remote Communities Pass and a Generic Biosecurity Plan to enter remote communities in Queensland. Visit: business.qld.gov.au/industries/farms-fishing-forestry/agriculture/coronavirus-support/remote-communities-pass.
- Backpackers and seasonal workers looking for harvest work should not show up to a farm. Register your availability at Harvest Trail jobsearch.gov.au/harvest. Or search for jobs at <https://www.jobsfinder.qld.gov.au/>
- Primary producers can access firearms, ammunition and associated services to manage their properties by producing a Queensland Firearms Licence bearing any of a number of licence codes, including recreational user endorsements. Visit business.qld.gov.au/covid19-agriculture for requirements.
- Only exempt critical interstate fly-in-fly-out resource sector employees are allowed into Queensland, to protect remote and regional communities and local mine workforces. The changes do not affect FIFO or DIDO workers travelling from within Queensland.
- An exempt critical resources sector employee is critical to the ongoing operations of the site and company they work for. Application and exemption documents are available on the [Queensland Health](#) website. Read the guide on [preparing and lodging an application](#) for more information.
- On 10 April, the Chief Health Officer issued a further update to the Border restrictions directive as a result of COVID-19 hotspots being declared in NSW. This new directive doesn't apply any further restrictions on the travel of critical resources sector employees.

Police, Corrections, Youth Justice and Courts

- *Police have issued 1,938 on-the-spot fines for breaches of Chief Health Officer directions as at 12.01am 12 May 2020.*
- *Border restrictions: As at 12.01am 12 May 2020, QPS has intercepted 165,754 vehicles at Queensland borders, with 5,497 people directed to quarantine, 2,210 vehicles turned around, and 145,845 people considered exempt after being stopped. As at 12.01am 12 May 2020, Airport arrivals: Of the 25,755 domestic passengers arriving, 4,429 quarantine notices have been issued.*
- Queensland Courts are open and hearing cases, but there has been changes to court operations. Specific information for each court is available at courts.qld.gov.au/covid-19-response.
- The Queensland Civil and Administrative Tribunal has made some changes to its operations. Visit qcat.qld.gov.au/about-qcat/covid-19.

Key Messaging

- Measures have been implemented at Queensland prisons including being closed to visitors except essential officers and health staff. All new and transferring prisoners are being isolated for a period of 14 days.
- All personal visits to youth detention centres have ceased. All staff, young people and other essential workers are undergoing health screening, including temperature checks, before entering detention centres. The centres are working with families and other visitors to facilitate video link and phone contact.

Sub Issue

Nil

Hot Issues

Nil

Approval

Prepared	Peter Taggart - Coordinator	12/05/2020 10:37
Endorsed	Peter Taggart - Coordinator	12/05/2020 10:37
Approved	Paul Austin - Coordinator	12/05/2020 10:41

