

# Disability Accommodation Services

[Disability Accommodation Services Direction \(No. 10\)](#)

## What's changed from 6pm AEST 11 January 2021

- Anyone who has been in [Greater Brisbane](#) on or after 2 January 2021, unless 14 days have passed since the person left Greater Brisbane, must not enter a disability accommodation service in Queensland.
- Greater Brisbane includes:
  - [City of Brisbane \(PDF\)](#)
  - [City of Ipswich \(PDF\)](#)
  - [Logan City \(PDF\)](#)
  - [Moreton Bay Region \(PDF\)](#)
  - [Redland City \(PDF\)](#)
- Despite these restrictions, you may enter a disability accommodation service if you wear a single use surgical face mask and are:
  - an employee, contractor, or student of the service
  - providing goods or services necessary for the service's operation
  - providing health, medical, personal care or pharmaceutical or pathology services to a resident
  - required for emergency management, law enforcement or to comply with a power or function of a government agency or entity
  - a prospective resident or a support person of a prospective resident
  - maintaining continuity of care for a resident that can't be delivered by non-contact means – with permission of the service's operator
  - attending for an end of life visit and have been granted an exemption.
- Anyone providing medical care (including staff, volunteers or family members) must wear appropriate PPE as outlined in [Queensland Health's Residential Aged Care facility and Disability Accommodation PPE Guidance \(PDF\)](#). [\(Opens in new window\)](#)

## Restricted disability accommodation service facilities

- Visitors are restricted to disability accommodation services within the current [restricted Local Government Areas](#) within the Metro North, Metro South and West Moreton Hospital and Health Service regions:
  - [City of Brisbane \(PDF\)](#)
  - [City of Ipswich \(PDF\)](#)
  - [Lockyer Valley Region \(PDF\)](#)
  - [Logan City \(PDF\)](#)
  - [Moreton Bay Region \(PDF\)](#)
  - [Redland City \(PDF\)](#)
  - [Scenic Rim Region \(PDF\)](#)
  - [Somerset Region \(PDF\)](#)

These restrictions include:

### Visitors

- Only people providing an essential purpose will be allowed to enter
- End of life visits will still be allowed
- Anyone entering a facility must wear a single use surgical face mask. You may wear a face shield instead of a face mask in limited situations.

## Staff

- Disability accommodation service operators must make sure staff do not work across multiple care facilities, as much as possible
- Anyone providing medical care (including staff, students, volunteers or family members) must wear appropriate PPE as outlined in [Queensland Health's Residential Aged Care facility and Disability Accommodation PPE Guidance \(PDF\)](#).

## For shared disability accommodation services located in all other regions the following measures apply

Visitors, staff or volunteers at a disability accommodation service should not be anyone who:

- is unwell
- has been diagnosed with COVID-19 or asked to quarantine
- has returned from overseas in the last 14 days (excluding safe travel zone countries)
- has had contact with a person with COVID-19 in the last 14 days
- has visited a [COVID-19 hotspot](#) in the last 14 days or since the hotspot was declared (whichever is shorter)
- has been tested for COVID-19 and are waiting for the result (except for tests due to surveillance testing obligations)
- has [COVID-19 symptoms \(Opens in new window\)](#) of fever (37.5 degrees or more), cough, shortness of breath, sore throat, loss of smell or taste, runny nose, diarrhoea, nausea, vomiting or fatigue
- has been in Victoria on or after 21 December 2020, unless 14 days have passed since the person left Victoria or they can provide a negative COVID-19 test since returning from Victoria
- has been in [Greater Brisbane](#) on or after 2 January 2021, unless 14 days have passed since the person left Greater Brisbane or they are:
  - an employee, contractor or student of the service
  - providing goods or services necessary for the service's operation
  - providing health, medical, therapeutic, social work, essential disability support or pharmaceutical services to a resident
  - required for emergency management, police, and people carrying out a function or power of a government agency
  - a prospective resident or a support person of a prospective resident
  - providing behavioural, emotional or social support (including advocacy services) to a resident that can't be delivered by non-contact means – with permission of the service's operator
  - attending for an end of life visit and have been granted an exemption.

You *may* enter a disability accommodation service if you do not fit into any of the above categories.

Visitors should:

- wash their hands before entering and leaving the service
- stay 1.5 metres away from others where possible
- follow requests from the service to help keep staff and residents safe.